IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 10/701,085 Confirmation No.: 4427

Applicant(s): Dabney et. al. Filed: November 4, 2003

Art Unit: 3623

Examiner: Folashade Anderson

Title: CONSUMER FEEDBACK IN CONTENT MANAGEMENT SYSTEMS

Docket No.: 952663-325963 Customer No.: 24239

Mail Stop Amendment Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT Under 37 C.F.R. § 1.121

Sir:

In response to the Office Action dated May 28, 2008, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on page 2 of this paper.

Remarks begin on page 6 of this paper.